

Release Notes

The latest ESM update delivers powerful enhancements to create even more compelling visualizations for your performance results. With expanded functionality, this release delivers greater flexibility in building out Strategy Maps, Operational Maps, and Infographics.

New features of the functionality include:

- Adding external links to reference resources outside of ESM
- Applying the map or infographic across scorecards
- Using Icons for visualizations
- An updated method to select the default for each scorecard

Release Overview (5/27/2025) – Strategy Map Update

Adding External Links to the Map

You can now embed external hyperlinks directly into your maps and infographics, enabling quick access to relevant resources and context. This is especially helpful for:

- Linking to internal reports or dashboards to give users real-time data visibility
- Connecting to documentation, such as policies, process guides, or meeting notes
- Referring information from your organization's shared drive or intranet

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Manage all Maps in One Place and Apply them Across Scorecards

Users with Editor or Admin access can now apply a Strategy Map, Operational Map, or Infographic to multiple scorecards simultaneously. These shared visuals are fully synchronized—any changes made to the map will automatically reflect across all connected scorecards.

The update lets you view all maps in your organization, filter them by scorecard, and edit or assign them as needed. Maps are listed in alphanumeric order to make navigation easier.

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To apply a map to multiple scorecards, navigate to the map settings and select the applicable scorecards from the checklist.



Build Compelling Visuals with Icons

You can now search and insert icons directly into your maps to create compelling visuals. Choose from over 1,000 icons across multiple categories and tailor them to your organization.



Set the Default Map for Each Scorecard

Admins and editors can now designate a default map or infographic view for each scorecard through the 'Strategy Map with Results' interface. This change will apply to all users viewing that scorecard, supporting consistent communication and alignment.

To set a default, click on the ellipsis on the map viewer and select 'Set default view'.



In the popup, select the visual you'd like to set as the default for the current scorecard and save the changes.

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What's Coming Next

We're continuing to expand the map editing functionality with features like:

- Multi-select using lasso or Ctrl+Click to edit multiple elements at once
- Alignment tools for precise object placement
- Improved arrows to showcase the relationship between elements

Need Assistance?

For any questions regarding these updates, please reach out to your ESM account manager or email <u>clientsupport@esmgrp.com</u>.

We appreciate your continued support and hope these improvements enhance your experience with ESM.

Thank you!